

Civiq

**Enhancing public
spaces for healthier,
happier communities.**

Smart. Sure. Pure.



The surest source of health, wellbeing, and happiness



Safe, healthy, and invigorating experiences create happy communities, in which people truly love where they live, learn, work and play.

A well-planned, designed, and managed public space should include access to fresh and clean drinking water. But just as important are handwashing facilities to keep the community safe, public showers to provide refreshment, secure bike parking, and bicycle repair stations to support efficient urban mobility.

Enhanced public spaces encourage healthy lifestyles – the essence of a happy community.



FLEXISHOWER, CITY OF BUSSELTON

▼ Enabling Healthy Lifestyles

Civiq is an Australian family-owned company. We create, manufacture, and distribute smart, design-led, solutions for people who value the health, well-being, and happiness of their community.

You'll find our products in many of your public spaces, like your local parks, along your favourite commuting routes, in your local educational facilities, and around many of the commercial buildings you visit in your community.

Our products include water bottle refill stations and drinking fountains, handwashing stations, outdoor showers, bike racks and repair stations, and more.

Enabling healthy lifestyles is at the heart of everything we do. As your trusted partner for dispensing smart solutions throughout your public spaces, we take responsibility for your project from design to installation, and beyond.

This is how we're achieving our mission to help you make your amenities and services healthy, hygienic, and accessible to people of all abilities in your community, so we can all love where we live, learn, work and play.

We take responsibility for your project from design to installation, and beyond.

▼ Driving Behavioural Change

Easy access to drinking water in the community drives positive behavioural change.

Encouraging the use of reusable bottles reduces dehydration, dependence on sugary drinks, helps fight obesity, and reduces waste. It helps create a better planet for current and future generations.

By specialising in the manufacture and delivery of smart hydration solutions, and by collaborating with Educational institutions, local councils, water authorities, architects, interior designers, developers, plumbers, and builders we provide easy access to drinking water in communities.



We deliver solutions that withstand the intensity and diversity of the Australian climate.

▼ Australian Owned, Designed, and Made

An Australian owned family company we design and manufacture a range of products from our Australian-based facilities. The best-known product is our much-loved Aquafil range.

Through this local manufacturing capability, we deliver solutions that withstand the intensity and diversity of the Australian climate.

And because our leading-edge solutions are innovative and visually-appealing – as well as being very durable and adaptable – they look just as good indoors as they perform outside.



FLEXIFOUNTAIN 1500BF, MOSMAN COUNCIL



ELEGRI, CASTLE HILL STATION

Engineered to ensure safe and reliable user experiences for people of all abilities.

▼ Design, Durability and Efficacy

Quality is key at Civiq.

Our products are designed and manufactured to deliver great user experiences and are tested for longevity and vandal resistance.

Through smart and robust design, meticulous attention to materials selection, always applying tried and tested technologies, and only using quality manufacturing processes, we're able to create safe, smart, and effective products. All our products are backed by generous warranties and guarantees.

▼ Nation-Wide Team of Installation and Service Experts

With a true end-to-end mindset, we take responsibility for the delivery of your project from inception to installation, and beyond.

With an agile and responsive network of installation, service, and maintenance teams based all over Australia, we're always on hand to deliver and install your products and solutions. Then, once installed, we'll provide ongoing maintenance, service, and support where needed. This ensures your facilities will always provide a great user experience.



▼ Safety and Hygiene

Protecting the health and ensuring the safety of those around us is at the heart of our design process.

We are committed to the health, safety, and wellbeing of the people we work with and every person who uses our products. All Civiq products are engineered to ensure safe and reliable user experiences for people of all abilities.

Our hydration products carry the Australian Building Codes Board 'WaterMark'. This product certification mark guarantees the quality, and reliability of every product we deliver. Ensuring the product is fit for purpose and authorised for installation by a licensed plumber.

▼ International Capability

Our reputation as a market leader in drinking water solutions has resulted in installations in countries across the world.

We are proud to be hydrating communities in Cyprus, Bermuda, Los Angeles, Texas, New Zealand, Maldives, Philadelphia, New York, Massachusetts, and Kiribati, and more!



FLEXIFOUNTAIN 2100BF, LOS ANGELES, DEPARTMENT OF WATER AND POWER

▼ Personalised Hydration Stations

Because every project is unique, our large and diverse range of products and solutions has been developed to suit varying project scopes and budgets.

Civiq offers several ways to ensure the products you select are fit-for-purpose and provide the best experience for you and your end user.



Unique Graphics

Connect your end-user to your brand, purpose or simply add a splash of colour through the application of personalised artwork on the Aquafil range.



Tailored Design

Meet the specific needs of your project and end-user by tailoring your own solution from a suite of proven products.



Custom Solutions

Bring your vision to life by designing your own hydration solution through our local manufacturing and design capabilities.



HYDROBANK, ST PETERS PRIMARY SCHOOL



FLEXIFOUNTAIN 2100BF,
CENTRAL COAST COUNCIL

Aquafil



▼ Grand Pacific Walk

Project: Grand Pacific Walk Free Water Project | NSW

Client: Wollongong City Council and Austinmer / Thirroul Lions Club

Scope: Creating a safe and welcoming space, whilst improving access to water

Product: Aquafil FlexiFountain 1500BF

Personalisation: Unique Graphics

Result: Visually stunning and eye-catching units decorated with original artwork created by students from local primary schools encourage visitors to stay hydrated along the scenic walk. This creates a strong sense of welcome in the local community.

▼ Sydney Metro Northwest

Project: Sydney Metro Northwest | NSW

Architect: Hassell Architects

Client: Fleetwood Urban

Scope: Fabricate a custom drinking station to suit project design requirements

Product: Aquafil Elegri

Personalisation: Custom Solution

Project summary: Sydney Metro Northwest is a rapid transit link to the north-western suburbs of Sydney. The construction of eight new railway stations along the line was completed in 2019. Civiq collaborated with Hassell Architects and Fleetwood Urban in the design and manufacture of the brand-new Aquafil Elegri - a sleek stainless-steel fountain that suited the design aesthetic of the new stations. The project managers selected Civiq for this project because of our expertise and proven record of accomplishing similar public projects.



"The new Aquafil FlexiFountain water refilling stations are a great way for people to make the most of the outdoors and stay hydrated when exploring some of our foreshore parks along the coastal pathway."

Wollongong City Council, Lord Mayor Councillor Gordon Bradbery AM

"Civiq collaborated in the design and manufacture of the brand-new Aquafil Elegri - a sleek stainless-steel fountain that suited the design aesthetic of the new stations."

Adrian Wilson, Product Design



▼ Canberra Metro Light Rail

Project: Canberra Metro Light Rail Stage 1 | ACT

Client: Canberra Metro

Architect: Architectus

Scope: Design hydration stations to fit in with the projects specific design aesthetic

Product: Aquafil FlexiFountain 2100BF

Personalisation: Tailored Design

Result: The existing Aquafil FlexiFountain 2100BF was adapted to be rectangular in design complete with custom patterned stainless-steel sheeting with a bronze electro-plating finish.



▼ UNSW Sydney

Project: Plastic Free UNSW | NSW

Client: UNSW Sydney

Scope: Create a plastic free campus

Product: Aquafil FlexiFountain 2100BF

Project summary: As part of the effort to promote the use of refillable water bottles, UNSW Sydney installed several drinking fountain and water bottle refilling stations. The bubblers are found along walkways, cycle routes, food courts, and in peripheral areas so the local community can take full advantage of these great services.



“The Aquafil by Civiq units feature a tap and spout that have been designed to make it easy for people to refill water bottles. The drinking water fountains are vandalism resistant, hygienic, and accessible to wheelchair users and children. They have also been fitted with a water meter that allows UNSW to estimate the number of plastic water bottles that have been removed from the waste stream in future reports”

Arifa Sarfraz Manager, Environmental Sustainability, Estate Management



"When students fill their drinking bottles, they see the words of encouragement."



▼ Varsity College

Project: Varsity College | QLD

Client: Varsity College

Scope: Encourage students to stay hydrated

Product: Aquafil Hydrobank

Project summary: A wonderful outcome from P&C fundraising contributions saw the installation of Aquafil Hydrobanks at both the Primary and Secondary campuses of the Prep to Year 12 school in Varsity Lakes.

Emphasis was placed on making fresh and clean drinking water readily available to students. Having multiple access points on a single unit means students can fill up in groups, together with their peers and staff. With their bottles full of fresh and clean drinking water, they can quickly move on with their day – socialising with friends, study, and play.

Inspiring messages created by the students feature on the splashback of each unit. When students fill their drinking bottles, they see the words of encouragement and are reminded to 'Dare to Dream' and 'Be Strong, Be Different, Be You'.



Easy access to free, fresh, and clean drinking water in retail and commercial environments creates a memorable customer experience and contributes to brand loyalty. We are excited to partner with companies and organisations that are taking action to make the world a better place by reducing reliance on single-use plastic whilst enhancing the customer experience.

▼ The Body Shop

Project: The Body Shop | Australia

Client: Ramvek

Scope: Supply water bottle refill facilities for all new Body Shop stores

Product: Elkay Outdoor EZH2O Pedestal

"Great that we can deliver this outcome for the kids. The Hydrobanks are both refrigerated and filtered water so will really come into their own in hotter months."

Colin Frew, P&C President, Varsity College.

"We are excited to partner with companies and organisations that are taking action to make the world a better place."

Brittany, Sales & Marketing Manager



▼ Mount Gambier Rail Trail

Project: Mount Gambier Rail Trail | SA

Client: The City of Mount Gambier

Scope: Help people to get back on their bikes and keep moving along the Rail Trail

Product: Cycla Fixit and Cycla Air Pump 4

Project summary: The installation of the Cycla Fixit and Cycla Air Pump 4 at the Mount Gambier Railway Lands enables cyclists to undertake maintenance and repairs at a central and convenient location along the popular Rail Trail shared path.

The Cycla Fixit is the first of its kind in Mount Gambier and includes retractable tools such as hex keys, screwdrivers, wrenches, and tyre levers. It also features a bike stand that conveniently holds the bike above ground level allowing the pedals and wheels to spin freely while repairs are undertaken. The City of Mount Gambier chose to include its logo on the station's artwork to promote the initiative.



▼ Lululemon

Project: Lululemon | Australia

Client: EMAC Constructions & Hallmarc National Projects

Scope: Supply water bottle refill facilities for all new Lululemon stores

Product: Elkay EZH2O LivPro in Midnight Black

▶ Signature Brands

Civiq has developed a range of signature products, as well as distribution rights to world recognised brands.



▼ Aquafil by Civiq

The Aquafil brand was created thanks to a request from Manly Council (now Northern Beaches Council). They engaged us to retrofit taps onto their existing wayfinding signage (manufactured by Civiq) so free, fresh, and filtered water could be dispensed to the public. They were also motivated to reduce the impact of single-use plastic on the environment. Aquafil was born. Since then, Aquafil has grown into a diverse range of water bottle refill stations and drinking fountains that are found in parks, schools, universities, shopping precincts, sporting grounds and other public areas, both in Australia and overseas.

Aquafil

“The production, transportation, refrigeration and disposal of water bottles are a massive waste of our natural resources and leads to excessive greenhouse gas emissions; not to mention the obvious pollution they create in our local environment.”

Former Mayor of Manly, Dr Peter Macdonald



▼ Elkay

Elkay is an American-owned and operated company with more than 100 years' of experience.

Today, Elkay Plumbing Products delivers world-class innovations for sinks, faucets, foodservice products, water coolers, drinking fountains and award-winning rapid bottle filling stations. Manufactured in Chicago, Civiq is their exclusive local distribution partner.

ELKAY
Authorized Distributor

▼ Halsey Taylor

In 1912, Halsey W. Taylor made the decision to dedicate his life to providing safe drinking water in public places when he developed the Puritan sanitary drinking fountain.

The rest, as they say, is history. Today, we're extremely proud of our partner's many innovations and the fact that they've never lost focus on their original mission to provide the safest drink of water possible. Now owned by Elkay, and manufactured in Chicago, Civiq is their exclusive local distribution partner and sell their range via approved distributors.

Halsey Taylor





Our values

Smart.

Listen, learn, and grow
Innovate by understanding through listening

Sure.

Support, do, and deliver
Collaborate, and execute with a strong follow through

Pure.

Health, happiness, and humour
Look after yourself, look out for others, and remember to have fun

Our People

Julian

General Manager

Starting out in the factory I learned the business from the ground up - building products, training to run our machinery, and learning from day one the importance of a healthy and safe working environment.

Since then, I've been involved in every part of the business, from manufacturing, to finance and IT. I'm now focused on growing our business sustainably and building on our great successes to date.



Rowena

Business Strategy and Development Manager

With a background in accounting, I've also worked as a teacher and been involved in various other charities whilst raising a family. With the belief that obstacles or setbacks are learning opportunities, I love observing and contributing to the dynamics of collaborative teams as we work through challenges to successful outcomes.



Brittany

Sales and Marketing Manager

Enabling positive change in communities through business and people is my passion. As a third-generation leader in the family business, I use my energy, drive to achieve, and ability to inspire others to ensure all communities have easy access to fresh, clean drinking water.

Diana

Finance Manager

Responsible for the areas of administration and finance, I support the team to deliver great products, and customer experiences. I lived and worked overseas for many years and try to bring my knowledge of the diverse ways people live their lives in different communities to my work.



Adrian

Product Design

Good hydration and the problems it can solve is a topic close to my heart. In my childhood, I suffered headaches. As an adult I realised that it could easily have been avoided by drinking more water. My passion to help others avoid the same issue led me to develop one of Australia's first water bottle refilling stations - the FlexiFountain.



Eve

Communications and Content Marketing Specialist

Wrangling more than copy and comma's, I am passionate about creating relevant and moving content that inspires action for healthy, happy and sustainable living.

Martyn

Business Development Manager

I bring technical knowledge and expertise to our team, as well as a passion for problem-solving and product application streamlining. This comes off the back of 30 years' experience in product development, engineering, production, and operations management, and sales.



Tim

Operations Manager

I make sure products are delivered on time, production is always on track, and budgets are always met. This makes me a very customer-oriented and outcomes-focused manager.





Process of engagement

Depending on the scope of your project we use our industry expertise to provide recommendations and outcomes that meet your specific needs. Face-to-face site visits, or phone, and video consultations can be arranged to ensure the best outcome for you, your partners, and your community.

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Civiq ▾