

Our Premium Customer Experience



What happens when I order with LNI?

You can trust LNI to deliver a hassle free, premium purchasing experience

- Your purchase order is processed through our Order Input Department and a Sales Order Confirmation is emailed or faxed to you.
- If you have applied for a 30 day account, your application is checked and processed by the LNI Finance Department.
- The LNI Technical Division conducts a final review of all materials and processes associated with your job prior to production.
- The in-house LNI Art Department works on your artwork to ensure it is production ready.
- If required, FREE colour matching is also conducted at this stage.
- Your LNI artwork is presented to you in hard copy or emailed PDF (or both) for approval.
- If you require changes, these are made and your artwork is re-presented to you. There are NO additional charges for artwork changes, regardless of how many you make.
- Once you have fully approved your artwork and colours, production commences. LNI production is based on the strict IATF 16949 Quality Accredited manufacturing system - the same Quality system applicable to all the parts we make for Australia's automotive industry.
- Once production finishes, a final inspection is done. Your order is then specially packed to keep your parts in mint condition for an extended period of time and to maximise their shelf life.
- We then deliver your order. Goods are despatched on approved 30 day account or after payment is received. Your payment options include direct transfer, cheque and credit card.



