

Solution Overview



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Features

- Service Level Agreements Framework, Measurement and Reporting
- Customer Portal for Real-Time Reporting
- Risk Management, Project Health Analysis and Reporting
- Site Management and Check In Reporting
- Issues Management and Escalation/Quality Management Reporting
- Real-time time log reporting, delays, overtime, delay costs analysis
- Resource Management, Availability, Scheduling and Compliance

Modules

Planning Portal – A real time project planner with associated Gantt and Kanban modes where project plans can be started from scratch or using templates and managed by a team of project managers. Resource allocation and finance alerts are automated.

Resource Portal – Allocate project tasks to people, based on their skillset, certificates and availability. It includes a leave management request function to ensure project managers have visibility over future resource availability. Shared calendars by customised team creation or by user type lets management plan capacity in real time.

Quotes Portal – Templates for services and terms and conditions can be created and sent to clients for approval, changes, and acceptance, all the while tracking changes.

Service Portal – A service desk that helps companies manage their maintenance service and support. It can be used as a stand-alone module with multiple Service Agents and/or with other Drive modules.

Request Portal – Inputs from project resources including time logs, leave requests, certificate uploads etc. Project resources upload time logs, reporting on task progress, hours worked (and overtime) for daily monitoring of project outcomes, progress, and risks. Access via desktop, tablet or mobile for Android and iOS. Task and time log notification alerts and reminders are sent at selected times/days.

Review and Approve Portal – Leave, overtime and certificates are reviewed and approved. Customised time log reports.

Roles

- Administrators - all access
- Project Managers - all access
- Service agents - all access to Service Module
- Employees/contractors - controlled access
- Customers - controlled access

Useful links

- [Showcase](#)
- [Videos](#)
- [Tutorials](#)
- [User permissions](#)

Profile Set Up

- Account
- Users
- Companies
- Teams
- Import Data
- Asset Register

Dashboards

- Dynamic links to detail
- Favourites settings