

SOMERFORD RAW & NATURAL

COMPLETE PET FOOD



AN ULTRA PREMIUM PET FOOD

100% human grade ingredients, single protein and grain free. 100% Australian ingredients. 100% Australian made and owned. 100% tasty and 100% easy.

Chicken and turkey from the Hunter Valley.
Lamb and beef from the New England grazing areas.
Farm fresh duck. Kangaroo from the pastures of Queensland.
Salmon from Tasmania and barramundi from Port Stephens.
Exceptional ingredients. Exceptional food.

Benefits from additional all natural ingredients and supplements such as human grade bone, cartilage, heart, liver and kidney.

Seasonal fruits and vegetables include pumpkin, sweet potato, carrot, cabbage, spinach, broccoli, silverbeet, celery, zucchini, kale, capsicum, apple, banana and strawberry.

Herbs, oils and natural supplements such as ginger, garlic, hemp seed, flaxseed, fish and coconut oils, kelp powder, brewer's yeast, live probiotics and Omega 3, 6 and 9.

No meat or poultry by-products. No grains. No wheat, corn, rice soy, or sorghum. No preservatives or colourings. No fillers and no cooking at any temperature.

A DOG'S DIET

Our recipes are based on the wild dog diet - a diet that dogs have eaten over thousands of years.

Many modern day dry foods contain cereal products as their main ingredients. And a dog's digestive system does not cope well with a high cereal diet.

Somerford Raw & Natural Complete Pet Food gives your dog exactly what they were born to eat. Dogs fed a raw diet are able to digest and process raw food more easily, absorbing more nutrition and healthy benefits during the digestive process.

CHANGE FOR THE BETTER

Somerford Raw & Natural Complete Pet Food has changed many dogs lives for the better.

Give your dog what they were born to eat.

Whether it's a puppy, healthy adult dog or a dog with sensitive skin or digestive issues - go against the grain and make the switch today!





BENEFITS OF A RAW DIET



SKIN & COAT

- Reduced skin allergies & itchiness
- Softer coat
- Reduced odour



BONE & JOINT

- Anti-inflammatory properties
- Bone protection from natural sources
- Assists in preventing & treating arthritis



DENTAL

- Improved teeth & gums
- No bad breath
- Reduced need for vet teeth cleaning



GASTROINTESTINAL TRACT

- Reduced flatulence
- Solid formed, less odorous stools
- Reduced food allergy symptoms



GROWTH & DEVELOPMENT

- Steady growth & maturation in pups
- Reduced incidence of growth disorders such as hip dysplasia



IMMUNE SYSTEM

- Improves immune function & disease fighting capabilities.
- Increased life expectancy



REPRODUCTION

- Increased fertility & litter sizes
- Reduced obstetrical problems
- Healthier, lively puppies



PARASITES

- Reduced gastrointestinal worms
- Fewer fleas, lice and less mange

Dogs that are fed a dry kibble run a greater risk of being affected by bloating. After eating a dry kibble, this food swells in a dog's stomach. Whereas a raw food contains moisture, resulting in no swelling in a dog's stomach.

Dogs that are fed raw diets have stable blood sugar levels, reducing hyperactivity, reduced hunger cravings and less weight issues.

A raw diet is easier for your dog to process, resulting in less stools. Stools are also firmer and less smelly.

Somerford Raw and Natural Complete Pet Food also contains live prebiotics and probiotics to generate good gut health and reduce flatulence and upset stomachs.

HUMAN GRADE vs PET GRADE

Human grade meat means Grade 1 meat and meat that is fit for human consumption. It is free from parasites and made only from healthy animals. Animals that are sent to an abattoir or meat that is butchered, must have a signed declaration saying worming is up to date to be classified as human grade.

Human grade meat has to be healthy before slaughter, whereas pet grade meat has not had the benefit of a parasite control schedule.

Also, the health of the animals that are used for the pet meat industry is not regulated. Sick, dead or dying animals are used mainly for pet food as they may do not meet human food standards.

Most pet minces have a lot of preservatives to keep it shelf stable for weeks. These preservatives are known to cause can cause allergies in some pets.

In addition, the transportation, refrigeration & storage of pet grade meat is not regulated. The risk of harmful bacteria growing in pet grade meat increases greatly if these procedures are not followed as per human grade meat guidelines.

SWITCHING TO SOMERFORD

Switching your pet to Somerford Raw & Natural Complete Pet Food is easy!

Most pets find a raw diet much easier to digest. Our formulation is based on the wild dog food diet that dogs have evolved over thousands of years to eat.

Many dry foods these days contain cereal products as their main ingredients - just check the ingredient list and you will be surprised. A pet's digestive system does not cope well with a high cereal diet. They must obtain the bulk of their protein and fat from real meat, minced up bone, cartilage and organ meats. Their carbs and fibre should come from plants such as vegetable and fruit matter.

The Somerford Raw and Natural Diet has a naturally complete and balanced formula. Our first ingredient is real, human grade meat, accompanied with human grade organ meats. This is balanced naturally with human grade fruit and vegetable matter for carbohydrate and fibre. Our fruits and vegetables are slightly fermented, replicating the fermented plant matter that is in the stomach of the prey a wild dog would naturally catch. For extra health benefits, we have then added natural supplements such as live probiotics, fish and flaxseed oil, to aid in digestion.

If your pet is not used to a raw diet, you may slowly transition feed combining your pet's regular diet, with ever-increasing amounts of Somerford Raw & Natural Complete Pet Food.

But, we do find that most pets absolutely love Somerford Raw & Natural and take to their new diet with total enthusiasm for their new healthy food, needing no encouragement or transition feeding at all!



ADDED BENEFITS

Ginger – Ginger is an antioxidant and a tonic to enhance digestive health. It is especially beneficial to older dogs, whose digestive systems are a bit sluggish.

Garlic – Garlic is safe to use in small amounts and is very beneficial to a pet's all round health, stimulating the immune system and fighting bacterial, viral, or fungal infections, Garlic has detoxifying effects and when used in combination with brewer's yeast, helps to repel fleas.

Hemp Seed Oil - From the seeds of the hemp plant. It doesn't contain THC, so no adverse effects on your pet. Contains essential fatty acids in the perfect ratio. Omega-6 (linoleic acid) to Omega-3 (alpha-linolenic acid) fatty acids. Dogs can't produce these fatty acids hence the importance of hemp oil. Also has Omega-6 fatty acid called gamma-linolenic acid (GLA). This is crucial for your dog's diet.

Flaxseed oil - Flaxseed oil contains Omega 3 and 6, which are essential fatty acids. These fatty acids encourage healthy skin and coats in animals with sensitive or sore skin.

Fish oil – Fish oil contains Omega 3 fatty acids and acts as an anti-inflammatory. Fish oil will help with any condition that causes inflammation of the heart, kidneys, skin and joints, such as arthritis.

Coconut oil - Coconut oil contains lauric acid. Coconut oil has many health benefits — for skin, digestive and metabolic function, immune systems and even your pet's bone and brain health!

Kelp powder - There is substantial evidence that kelp in a pet's diet will repel fleas. Kelp can be an important natural addition to the organic or chemical flea-fighting treatment you have chosen for your dog. Kelp reduces itchiness in dogs with skin allergies and improves the general condition of skin and coat.

Brewer's yeast - Pets experience many benefits from brewer's yeast. Rich in Omega fatty acids, B vitamins and antioxidants, brewer's yeast enhances health, aids with flea control and improves the immune system.

Live probiotics - Live probiotics are an important addition to your pet's diet - especially if they've ever had antibiotics or drugs, if they've ever eaten cooked or processed food, if they suffer from allergies, digestive upset or many other common immune related health issues. Live probiotics support the growth of good bacteria in your pet's gut.

Prebiotics – Our minced seasonal fruit and vegetables, together with the brewer's yeast, create good enzymes (prebiotics), providing food for the live probiotics. This helps to maintain good gut flora.

NO NEED FOR SUPPLEMENTS

When feeding Somerford Raw & Natural Complete Pet Food, nothing else needs to be added as it is a naturally complete and balanced diet. Our food provides everything to keep your pet in top health. Our products have been developed over many years to be the best they can possibly be.

We do however recommend also feeding raw meaty bones for added tooth and gum health, which we include FREE with all our Somerford Raw & Natural Complete home delivered packs.

OUR PROTEIN BOOST RANGE

Protein Boost has been designed for people who may be on a limited budget, or for people who wish to combine our raw food with a good quality grain free kibble. This is called mixed feeding.

In conjunction with Somerford Raw & Natural Complete Pet Food, Somerford Raw Protein Boost can be mixed in or added to a bowl of kibble, or fed for alternate meals to give your pet some variety in its diet.

While we do promote a completely raw diet as the best possible nutrition for your pet, mixed feeding is certainly a more beneficial option than feeding raw kibble alone.

Somerford Raw & Natural Protein Boost contains much more than just minced meat. Our ingredients are single protein human grade meat, finely ground bone and cartilage, heart, liver and kidney, whole egg. flaxseed oil, fish oil, kelp powder and live probiotics.

Somerford Raw Protein Boost is available in chicken, turkey, duck, lamb or seafood varieties and also available in combination packs with our Somerford Raw & Natural Complete Pet Food varieties.

SINGLE PROTEIN DIETS

With Somerford Raw & Natural, you can rest assured that if you buy a chicken variety that our food will ONLY contain chicken, or our salmon variety will only contain salmon etc. This includes all ingredients meat, bone and offal.

If you have a pet with an allergy to a certain protein (i.e. - meat), this is very important to know, as some foods are labelled as one meat but contain a mixture of other meats or meat by-products.

We encourage you to ALWAYS read the ingredient list on the foods that you feed your pets - you may be surprised at what you are actually feeding them, as opposed to what you thought you were buying.

Somerford Raw & Natural Complete Pet Food has ALL our ingredients listed on our labels, as we like to be totally transparent in everything that we add to our food. We only use the best and freshest ingredients EVERYTIME.





THE SOMERFORD EXPERIENCE

Don't take our word for it... See what some of our customers have to say about their experiences with Somerford Raw & Natural Ultra Premium Pet Food!

VICTORIA'S EXPERIENCE



The guys here are amazing! We struggled to get food that agreed with our Bulldog's tummy and skin. I'd given up and started to make my own.

We moved to Newcastle and were recommended the store and we are so glad we popped in.

We now feed Malley Somerford Raw & Natural and he can't get enough of it. His coat is glossy, he's put on weight which we've been trying to do for a while. It's reasonably priced and all natural, no chemicals, no crap - just good wholesome food.

Amazing supporting a pet store that actually cares about your pets and has a passion for what they do!!

ALBA'S EXPERIENCE



Omg! I have 3 fussy cavaliers and for 5 years have been trying to find the right diet for them. I've tried raw before, but they just never took to it.

I've had to handfeed them most times, no matter what food I cooked up for them. Their poos were so random that I even had my boy tested and found he

couldn't have beef or chicken or rice (which really limited what proteins and especially what dry food he could eat, as most dry food has some chicken or beef in it, no matter what flavour it was).

Well, last week, I decided to give raw food one last try for them. I admit, I was sceptical, as I had tried pretty much every raw product locally and even from Sydney and all were a success for one or maybe two days and then they wouldn't even eat it handfed. Many times I had to either throw away or give away leftover raw food I had previously bought.

Last week I started them on salmon as suggested and then mixed in lamb and am up to the kangaroo flavour. All I can say is that 7 days later, it has amazed me that they are still eating it. Not only are they eating it, but two out of three of my babies are eating out of their bowls (like a normal dog).

Also if I had to rate their poos from 1 (poor) to a 5(perfect), their poos have been a 5 for the last 4-5 days - which has never happened 5 days in a row ever! And they don't stink like they used

I never knew feed time could be so perfect. I cannot believe I didn't find Somerford Raw & Natural food earlier. Thank you.

CHRISTINE'S EXPERIENCE



I volunteered at the recent Dog Lovers Show in Brisbane, and I was given some free samples of Somerford Raw & Natural for Tomo to try.

He just loved it - especially the salmon - and so I ordered more online. It was delivered the next day.

He has been a super happy Westie since I started him on this food. His coat is not so itchy and an attack of inflammatory bowel disease has occurred only once in two months. Previously he was having one a week. He is more playful and generally happier.

PINA'S EXPERIENCE



We started using Somerford 3 weeks ago and are never looking back. This product is amazing.

We got our puppy 6 weeks ago and the first 3 weeks we had a constant battle with his food. We did go through a few different food options of mince, kibble and wet food it was also appropriately

as we were advised that kibble is best thing to give a puppy and that only, but we knew deep down that there has to be something better out there.

We had also had mixed thoughts on the raw but with research and recommendation we decided to give it a try. It has been the best decision we have made!!

Prior to purchasing we had so much help on all our concerns with the product and even 3 weeks in, any questions or concerns we had, Somerford answered in a quick amount of time.

Our puppy loves the food. One week in we noticed a huge change in his coat it is so shinny and healthy. His poos are good and not smelly or hard and he has gained weight. He also doesn't have a dog smell. For us in the long term this product will actually save us money as we know that our little mate will be happy and healthy.

SONYA'S EXPERIENCE



My dog was so fussy when it came to meals and was causing much stress for him and me, so I decided to try Somerford meals and ordered the lamb and vegetables.

Overnight his appetite improved. He ate all of his dinner - which he never did.

It came in 4 containers so all I had to do was divide each container into 4 servings and get one serving out each day. No more stressing about what to give him each night, no worries about shopping for his dinner. It has also helped heaps with his bowels, which was great for an older dog. And is by far the best and nutritious food for your dog. Thank you so much.



BENEFITS OF OFFAL

A raw diet isn't complete without offal. Compared to regular cuts of muscle meat, organ meats are more densely packed with just about every nutrient, including heavy doses of B vitamins such as B1, B2, B6, folic acid and vitamin B12.

Organ meats are also loaded with minerals like phosphorus, iron, copper, magnesium and iodine, and provide the important fat soluble vitamins A. D. E and K.

All these vitamins and minerals are essential to the health and wellbeing of your pet. Offal is a large part of their natural diet and is the most beneficial way to make sure your pet is receiving a naturally complete and balanced diet.

All the offal that is used in manufacturing Somerford Raw & Natural's range is 100% human grade. So you can rest assured that it is free from parasites and from healthy animals.

FERMENTED VEGETABLES

By fermenting the vegetables we use in Somerford Raw & Natural Complete Pet Food, we ensure your pet's body can easily digest, absorb and get better use of the vegetables.

Fermented vegetables are much easier for your pet to break down and extract all the vitamins and minerals during the digestion process.

Again, this imitates the wild dog diet, as a dog would consume the vegetable matter in the gut of the animal that it would catch and eat naturally in the wild. This vegetable matter would have started to break down in the animal's stomach and therefore is more easily digested and any nutrition more easily absorbed.

NO NEED TO COOK

Somerford Raw & Natural Complete Pet Food is designed to be eaten raw and fresh. Cooking destroys vitamins and changes the molecular structure of protein and fats.

Domestic dogs and cats haven't evolved to eat cooked food. The digestive tract of a domestic dog is no different to a wolf, or a domestic cat to a wild cat.

CONSUMPTION

You will more than likely find that your pet will not eat as much food as they used to before switching to a raw diet.

Pets fed on Somerford Raw & Natural Complete Pet Food have stable blood sugar levels, reducing hyperactivity, hunger cravings and weight issues.

Being able to digest and process the food more easily, means they are absorbing more nutrition from the food, so your pet doesn't need to eat as much to get the needed vitamins, minerals and calories to keep them in optimum health.

FEEDING

The recommended Adult feeding guide for Somerford Raw & Natural Complete Dog Food is 250gms for each 10kg of your dogs ideal body weight per day.



ADULT FEEDING CHART STARTING FROM 12 to 18 MONTHS

WEIGHT	DAILY AMOUNT	COST PER DAY	WEEKLY
5 KG	125gms	\$1.53	\$10.71
10 KG	250gms	\$3.06	\$21.42
15 KG	375gms	\$4.59	\$32.13
20KG	500gms	\$6.12	\$42.84
25 KG	625gms	\$7.65	\$53.55

Costs are based on the recommended daily feeding amounts of 250gms per 10kgs of Somerford Raw & Natural Complete Diet Varieties 14 pack \$153.60.

LESS STOOLS

You will find that while your pet was fed a diet of dry kibble, that may have included a lot of fillers and grains, that most of that food you were feeding was passed back through without your pet being able to absorb or process any nutrition. This results in that food making more waste (poo).

Our raw diet is a naturally complete food source, so it has ample amounts of natural fibre in the form of fruit and vegetable matter. This is a more natural source of fibre and much healthier for your pet than indigestible roughage from grains or corn etc.

Another added bonus of feeding Somerford Raw & Natural Complete Pet Food is that your pet will find our food much easier to digest. Your pet will be able to break down the food more easily in their gut , absorbing the maximum amount of nutrition. This ultimately adds up to less and firmer poo, making clean up less messy and less smelly.

Somerford Raw & Natural Complete Pet Food also contains live prebiotics and probiotics to generate good gut health, reducing flatulence and upset stomachs.



BABY PUPPY VARIETIES

Our Complete Baby Puppy Varieties are designed for pups from weaning to approx. 5 months of age. This formula contains extra finely minced up bone and cartilage for calcium, aiding in optimum bone growth and development providing additional protein & calcium to support the fast growth of very young puppies, its naturally complete and balanced raw diet.

PUPPY FEEDING CHART

WEEKS	DAILY AMOUNT	
7 to 10 weeks	10% of bodyweight	
10 to 16 weeks	8% of bodyweight	
16 to 20 weeks	7% of bodyweight	
20 to 24 weeks	6% of bodyweight	
24 to 36 weeks	5% of bodyweight	
36 to 56 weeks	4% of bodyweight	

This is a guide only and amounts may need to be increased or decreased depending on other factors.

PUPPY VARIETIES

Our Complete Puppy varieties are designed for Pups from 6 months of age till 12 to 18 months old. Additional vegetables are added to the mix for increased fibre & digestible nutrition. With the right nutrition puppies and kittens grow in proportion with their development, which all leads to less health issues later in life.

WEANING PUPPIES

If you are a breeder looking to start your puppies on solids for the first time, we recommend our Somerford Raw & Natural Complete Baby Puppy Varieties.

Making the transition from mother's milk to raw food is made very easy using this product. Puppies readily take to their new food and you will notice that the occurrence of upset stomachs and digestive issues are much lessened in comparison than weaning onto a soaked kibble diet. Being that Somerford Raw & Natural has a high moisture content, there is no need to add water when offering the food for the first time. It is very high in nutrition and calcium, supporting the puppy's growth without the use of supplements.

It has also been noted that puppies that are fed Somerford Raw & Natural Complete Puppy Varieties from a young age, tend to be more alert and grow more in proportion than puppies fed kibble (not going through the gangly stage where there legs look too long for their body etc.) They also reach crucial milestones faster than kibble fed pups, such as standing, walking etc.

Overall, a puppy's general physical and mental development is better than a puppy weaned onto kibble. Somerford Raw & Natural Complete Baby Puppy varieties can be used from 3 to 4 weeks of age, as soon as your pups are old enough to be weaned.

FROM PUPPY TO ADULT

We recommend that you feed the puppy or kitten varieties of Somerford Raw & Natural Complete Pet Food until your pet reaches 12 months of age. But this can vary if your pet is a giant or large breed and still growing after 12 months of age. Also, pets that are underweight or lactating can benefit from our puppy or kitten diet.

WEIGHT CONTROL

FOR WEIGHT LOSS - We recommend chicken, turkey, beef or kangaroo varieties for weight loss, as these tend to be lower fat proteins. Also, you may need to drop back the daily recommended feeding amount until your pet reaches its healthy weight range.

FOR WEIGHT GAIN - Our lamb, duck or salmon varieties contain more calories than some of our other range. If you have an underweight pet, we would recommend that you feed more than the daily recommended feeding amount, or maybe consider feeding our puppy or kitten range until your pet has reached the desired weight.

ALLERGIES & SKIN ISSUES

So many pet foods these days are loaded with grains, preservatives and artificial additives that can all adversely impact on your dog's overall health and skin condition. Here at Somerford Raw & Natural, we get a lot of feedback from pet owners whose pets have benefited hugely from being fed our salmon or barramundi varieties.

Our Facebook page is full of fantastic reviews from owners of dogs that have had allergies to a wide range of foods which has resulted in itchy skin and other serious skin issues. https://www.facebook.com/somerfordrawandnatural/

After they make the switch to Somerford Raw & Natural Complete Pet Food, these symptoms have eased, if not been cured. For allergies, it is important to put your pet through an elimination diet and only feed one variety of Somerford Raw & Natural Complete Pet Food. This way you are able to identify which protein (meat) your pet may be allergic to. No treats, no other foods or kibble and no food off the plate from a dinner with the family.

Here at Somerford Raw & Natural we provide an excellent consultation service on this topic. Please feel free to contact us to discuss ways that we can help you with your pet's allergies.

MIXED FEEDER PACKS

While we do promote a completely raw diet, such as our Somerford Raw & Natural Complete Formula, mixed feeding is certainly a more beneficial option than feeding dry kibble alone. Somerford Raw & Natural Complete Formula gives your dog exactly what they were born to eat. It is a Raw BARF diet which provides your pet with the best possible nutrition, with a naturally complete and satisfying diet. Fed with fresh meaty bones for good dental health, and tasty treats, your pet has everything it needs to stay happy and healthy.

However, we do understand that some owners choose to feed their pet with a combination of raw food and dry kibble. This is called mixed feeding.

And just like having premium quality ingredients in a raw food mix is essential, we also recommend a premium kibble, that is grain free and made with quality ingredients. This ensures that mixed feeding still provides the best nutritional outcomes for your pet.

Somerford Raw & Natural provides a holistic approach to mixed feeding, combining our Protein Boost range with a good quality dry kibble.



FREE BONES WITH OUR PACKS

We recommend that each day or two, you include a meaty bone or chicken necks into your pet's diet.

This is very beneficial for tooth and gum health, exercising the jaw muscles, along with being a natural and fully absorbable source of calcium, with the added goodness of marrow.

Bones also help to keep your pet occupied while you are at work and can even be frozen as a treat for a hot summer's day.

Meaty bones or chicken necks are included FREE with all our Somerford Raw & Natural Complete home delivered packs.

FEEDING BONES

Unlike cooked bones which can splinter in your pets digestive tract, raw bones are completely safe to feed your pet. The cooking process makes bones more brittle, increasing the likelihood they might splinter and cause internal injury to your dog. Cooking can also remove the nutrition contained in bones.

Raw edible bones are the hollow, non weight bearing bones typically poultry wings and necks. They are soft, pliable, do not contain marrow, and can be easily crushed.

These bones provide calcium, phosphorus and trace minerals which can be an essential part of your pet's balanced raw food diet.

Raw recreational bones, which are big chunks of beef femur or hip bones filled with marrow, don't supply significant dietary nutrition for your dog. They are designed only to be gnawed on, rather than chewed up and swallowed. But they do provide mental stimulation and are great for your dog's oral health.

When your dog chews on a raw recreational bone, especially a meaty one with cartilage and soft tissue still attached, his teeth get the equivalent of a good brushing and flossing. This helps to break down tartar and reduces the risk of gum disease. Dogs in the wild have beautiful teeth and healthy gums. This is because the prey they eat requires a lot of chewing, and the sinewy composition helps to clean each entire tooth.

PARASITE FREE

Somerford Raw & Natural Complete Pet Food only uses 1st quality human grade ingredients, with no meat by-products. All of our meat, bone and offal we use comes from livestock that is certified and with worming up to date upon the time of processing. It is also inspected for any sign of parasites when it is graded as human or pet grade.

It is still recommended that you worm your pet regularly as worms can be caught from contact with other animals or from contaminated soil.

STORING YOUR DOG'S FOOD

Because Somerford Raw & Natural Complete Pet Food is made fresh on the day that we freeze it, it has a long used by date.

Our freshly made or defrosted food will stay fresh in the fridge for 4 to 5 days. Frozen it will keep for around 4 to 5 months.

Dogs and cats have a very different digestive system to humans, so it is safe to defrost our food in the fridge, then divide it into daily portions and refreeze. This may be convenient if you have a small dog and feed only tiny portions per day.

DELIVERY

Somerford Raw & Natural Complete Pet Food comes with free delivery to your door. Areas covered are Newcastle, NSW Central Coast, Sydney, Wollongong, Melbourne, Canberra, Port Macquarie, Coffs Harbour, Gold Coast and Brisbane - in short, most coastal areas from Melbourne to the Sunshine Coast.

If you're not sure if you are in our delivery area please feel free to call us on 02 4960 0708 and we will try and make it possible for your pet to have the benefits of Somerford Raw & Natural.

Somerford Raw & Natural Packs are delivered to your door chilled in a polystyrene freezer box.

Our couriers will leave the freezer box at your front door where possible. It is not necessary for anyone to be home at the time of delivery. If there is no access to your property or no safe place for the courier to leave your delivery, a card will be left in your letter box with options to rearrange delivery or pick up from the courier depot.

NO CONTRACTS

We offer a convenient subscription service where can select to have your pets food delivered on a regular basis, set & forget, so your pet will never run out of their favorite food again. You can make changes to your subscription at any time, you can put future deliveries on hold, alter the frequency of your deliveries, change the varieties that you choose to have delivered or stop your delivery at any time all with no lock in contracts or hidden charges.

Here at Somerford Raw & Natural, our goal is to make it as easy as possible to feed your pet right.

ORDER CHANGES

To make changes, simply login to your account on our website www.petshopboyz.com.au and follow the instructions to make any changes you need. Or alternatively, feel free to call us and we can make the changes for you.

You may find it easier to message us via our Facebook page or website. While you're there, please remember to like and follow our page to keep up with any news, promotions or competitions! https://www.facebook.com/somerfordrawandnatural/

Here at Somerford Raw & Natural, we pride ourselves on our customer service and are always only a phone call away if you need help with our website or have any questions about our products.

